Healthcare Information
Transparency

Florida Health Care Affordability Summit
April 26, 2016
FloridaHealthFinder.gov
Facility and Provider Locator

- Search options – locate facilities, provider type, name, address, city, county, administrator
- Advanced search options by provider type – license status, bed type, specialty license, service areas, special programs/services
- Provides inspection reports, emergency actions and legal actions
- Find driving directions
- Links to quality and performance information
- Provides web addresses and mapping directions

Updated Nightly!
Facility Profile: Hospital

BAPTIST HOSPITAL INC

Street Address
1000 W MORENO ST
PENSACOLA, FL 32591

Mailing Address
1000 W MORENO ST
PENSACOLA, FL 32592
Phone: (850) 434-4011
County, Escambia

Website: http://www.bhpna.org/
Accredited by: Joint Commission

AHCA Reports:
Inspection Reports

Services/Characteristics:
Emergency Department: Yes, Level 2 Trauma Center
Emergency Services: Anesthesia, Burns, Cardiology, Cardiovascular Surgery, Colon & Rectal Surgery,
Endocrinology, Gastroenterology, General Surgery, Gynecology,
Hematology, Internal Medicine, Nephrology, Neurology, Neurosurgery, Obstetrics,
Ophtalomy, Oral/Maxillofacial Surgery, Orthopedics, Otolaryngology, Pathology,
Psychiatry, Pulmonary Medicine, Radiology, Thoracic Surgery, Urology, Vascular
Surgery

Programs: Level 2 Adult Cardiovascular Services, Primary Stroke Center
Special Services: Adult Open Heart Surgery
Baker Act Receiving Facility: Yes

Legal Actions

<table>
<thead>
<tr>
<th>Date Imposed</th>
<th>Case #</th>
<th>Case Type</th>
<th>Fine Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/11/2012</td>
<td>2012002751</td>
<td>Fine</td>
<td>$500.00</td>
</tr>
</tbody>
</table>

The legal actions displayed are issued for the licensure of the facility/provider at the time the case was initiated. If a change of licensure has occurred, *Owner name* represents the date the current licensee began. The final year displays the name of the appropriate licensee.

Compare Quality and/or Pricing:
Compare Care - Hospitals and Ambulatory Surgical Centers

Consumer Brochures:
A Patient’s Guide to a Hospital Stay
Patient Safety
Health Care Advance Directives

Facility/Provider Type: Hospital
Chief Executive Officer: DAVID WILDEBRANDT
Owner: BAPTIST HOSPITAL INC
Owner Since: 7/1/1991
Profit Status: Not-For-Profit
Licensed Beds: 492
Bed Types:
Acute Care: 402
Adult Psychiatric: 64
Child Psychiatric: 26

AHCA Number (File Number): 100093
AHCA Region: 01
License Number: 4456
Current License Effective: 12/21/2012
License Expires: 6/30/2013
License Status: ACTIVE

Legal Actions

<table>
<thead>
<tr>
<th>Date Imposed</th>
<th>Case #</th>
<th>Case Type</th>
<th>Fine Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/11/2012</td>
<td>2012002751</td>
<td>Fine</td>
<td>$500.00</td>
</tr>
</tbody>
</table>
Hip joint replacement

**Definition**
Hip joint replacement is surgery to replace all or part of the hip joint with a man-made (artificial) joint. The artificial joint is called a prosthesis.

**Alternative Names**
Hip arthroplasty; Total hip replacement; Hip hemiarthroplasty

**Description**
Your hip joint is made up of two major parts. One or both parts may be replaced during surgery:
- The hip socket (a part of the pelvic bone called the acetabulum)
- The upper end of the thighbone (called the femoral head)

The new hip that replaces the old one is made up of these parts:
- A socket, which is usually made of strong metal
- A liner, which fits inside the socket. It is usually plastic, but some surgeons are now trying other materials, like ceramic and metal. The liner allows the hip to move smoothly.
- A metal or ceramic ball that will replace the round head (top) of your thigh bone.
- A metal stem that is attached to the thigh bone to make the joint more stable.

**Health Outcome Data**
- Hospitalizations, length of stay, charges, and readmission rate for Hip Replacement
  - All Adults, Ages 18+
  - Adult, Ages 18 - 64
  - Adult, Seniors Ages 65+

**Mortality Rate**

**Care Points**
- Bathroom safety - adults
- Getting your home ready - knee or hip surgery
**Category:** Heart and Circulatory System  
**Condition/Procedure:** Angioplasty  
**Age Group:** All Adults, Ages 18+  
**Time Period:** April 2014 through March 2015  
**Time Period (15 Day Readmission rate):** January 2014 through December 2014

<table>
<thead>
<tr>
<th>Facility / City</th>
<th>Total Hospitalizations</th>
<th>Charges Low</th>
<th>Charges High</th>
<th>Average Length of Stay</th>
<th>15 day Readmission Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>STATEWIDE</strong></td>
<td>43,462</td>
<td>$72,624</td>
<td>$134,785</td>
<td>3.8 days</td>
<td>7.27%</td>
</tr>
<tr>
<td><strong>CAPITAL REGIONAL MEDICAL CENTER - 100254 TALLAHASSEE</strong></td>
<td>200</td>
<td>$82,368</td>
<td>$123,150</td>
<td>3.9 days</td>
<td>★★★</td>
</tr>
<tr>
<td><strong>TALLAHASSEE MEMORIAL HOSPITAL - 100135 TALLAHASSEE</strong></td>
<td>604</td>
<td>$66,745</td>
<td>$108,107</td>
<td>3.4 days</td>
<td>★★★</td>
</tr>
</tbody>
</table>

What the readmission rate means:

★★★★ - Fewer readmissions than expected given how sick patients were (Better than expected)  
★★★ - Expected number of readmissions given how sick patients were (As expected)  
★★ - More readmissions than expected given how sick patients were (Worse than expected)  
N/A - Not enough data to calculate.
### Patient Satisfaction Survey
**Time Period: January 2014 through December 2014**

#### Directions:
View the results below or if you would like to change the "sort-by-column" use the drop-down box, then click "View Results".

**Facility / City**
- **Facility / City**
- **Summary Rating**
- **Communication with Nurses**
- **Communication with Doctors**
- **Responsiveness of Hospital Staff**
- **Pain Management**
- **Communication about Medicines**
- **Discharge Information**
- **Care Transition**
- **Cleanliness of Hospital Environment**
- **Quietness of Hospital Environment**
- **Overall Hospital Rating**
- **Recommend the Hospital**

<table>
<thead>
<tr>
<th>Facility / City</th>
<th>Summary Rating</th>
<th>Communication with Nurses</th>
<th>Communication with Doctors</th>
<th>Responsiveness of Hospital Staff</th>
<th>Pain Management</th>
<th>Communication about Medicines</th>
<th>Discharge Information</th>
<th>Care Transition</th>
<th>Cleanliness of Hospital Environment</th>
<th>Quietness of Hospital Environment</th>
<th>Overall Hospital Rating</th>
<th>Recommend the Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CAPITAL REGIONAL MEDICAL CENTER - 100254 TALLAHASSEE</strong></td>
<td>★★</td>
<td>★★</td>
<td>★★</td>
<td>★★</td>
<td>★★</td>
<td>★★</td>
<td>★★</td>
<td>★★</td>
<td>★★★★★</td>
<td>★★★★</td>
<td>★★★★★</td>
<td>★★★★★</td>
</tr>
<tr>
<td><strong>TALLAHASSEE MEMORIAL HOSPITAL - 100135 TALLAHASSEE</strong></td>
<td>★★★</td>
<td>★★★</td>
<td>★★★</td>
<td>★★★</td>
<td>★★★</td>
<td>★★★</td>
<td>★★★</td>
<td>★★★</td>
<td>★★★★★</td>
<td>★★★★</td>
<td>★★★★★</td>
<td>★★★★★</td>
</tr>
</tbody>
</table>
## Complication Rates

**Age Group:** Age 18 years and older  
**Time Period:** April 2014 through March 2015

<table>
<thead>
<tr>
<th>Facility / City</th>
<th>Pressure Ulcer</th>
<th>Iatrogenic Pneumothorax</th>
<th>Postoperative Hip Fracture</th>
<th>Postoperative Pulmonary Embolism or Deep Vein Thrombosis</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAPITAL REGIONAL MEDICAL CENTER - 100254 TALLAHASSEE</td>
<td>★★</td>
<td>★★</td>
<td>★</td>
<td>★★</td>
</tr>
<tr>
<td>TALLAHASSEE MEMORIAL HOSPITAL - 100135 TALLAHASSEE</td>
<td>★★</td>
<td>★</td>
<td>★★</td>
<td>★★</td>
</tr>
</tbody>
</table>

What the Complication rate means:

- ★★★ - Fewer complications than expected given how sick patients were (Better than expected)
- ★★ - Expected number of complications given how sick patients were (As expected)
- ★ - More complications than expected given how sick patients were (Worse than Expected)
- N/A - Not enough data to calculate.
# Infection Rates

**Age Group:** All Ages  
**Time Period:** January 2014 to December 2014

**Directions:**
View the results below or if you would like to change the "sort-by-column" use the drop-down box, then click "View Results". To learn more about the data, click the column heading. To learn more about the facility, click the facility name. For the Health Encyclopedia References for Infection Rates [click here](#).

- **Sort by Column** -  
  - Ascending (A-Z, 0-9)  
  - Descending (Z-A, 9-0)

<table>
<thead>
<tr>
<th>Facility / City</th>
<th>Catheter Associated Urinary Tract Infection (CAUTI)</th>
<th>Central-line Associated Bloodstream Infection (CLABSI)</th>
<th>Clostridium Difficile Infections (C. diff.)</th>
<th>Methicillin-resistant Staphylococcus aureus (MRSA)</th>
<th>Surgical Site Infection from Abdominal Hysterectomy (SSI: Hysterectomy)</th>
<th>Surgical Site Infection from Colon Surgery (SSI:Colon)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAPITAL REGIONAL MEDICAL CENTER - 100254 TALLAHASSEE</td>
<td>★</td>
<td>★★</td>
<td>★★</td>
<td>★★</td>
<td>N/A</td>
<td>★★</td>
</tr>
<tr>
<td>TALLAHASSEE MEMORIAL HOSPITAL - 100135 TALLAHASSEE</td>
<td>★★</td>
<td>★★★</td>
<td>★★★</td>
<td>★★</td>
<td>★★</td>
<td>★★★</td>
</tr>
</tbody>
</table>
Coronary Artery Bypass Graft Mortality Rate
Age Group: Age 40 years and older
Time Period: April 2014 through March 2015

<table>
<thead>
<tr>
<th>Facility / City</th>
<th>Total Volume</th>
<th>Mortality Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAPITAL REGIONAL MEDICAL CENTER - 100254 TALLAHASSEE</td>
<td>73</td>
<td>★★</td>
</tr>
<tr>
<td>TALLAHASSEE MEMORIAL HOSPITAL - 100135 TALLAHASSEE</td>
<td>259</td>
<td>★★</td>
</tr>
</tbody>
</table>

What the mortality rate means:

★★★★ - Fewer deaths than expected given how sick patients were (Better than expected)
★★   - Expected number of deaths given how sick patients were (As expected)
★★   - More deaths than expected given how sick patients were (Worse than expected)
N/A   - Not enough data to calculate.
# Assisted Living Facility Comparative Information

**Selected Counties: Lake**
**Time Period: April 26, 2011 - April 25, 2016**

**Directions:**
- This symbol directs you to the inspection details for this facility. These web pages list violations of a regulation that are found during an inspection of a health care provider. Click the facility name to access more details for that facility.
- For a listing of what activities and special programs and services are offered, hover over the number.

View the results below or if you would like to change the “sort-by-column” use the drop-down and click “View Results”.

<table>
<thead>
<tr>
<th>Facility / City</th>
<th>Bed Size</th>
<th>Number of Substantiated Complaints</th>
<th>Sanctions / Final Orders</th>
<th>Fine Amount</th>
<th>Number of Deficiencies</th>
<th>Nurse Availability</th>
<th>Number of Special Programs and Services</th>
<th>Number of Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heritage ALF of Tavares, Inc. (The) Tavares</td>
<td>36</td>
<td>3</td>
<td>0</td>
<td>$0.00</td>
<td>22</td>
<td>0</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>Brookdale Leesburg 2</td>
<td>40</td>
<td>0</td>
<td>0</td>
<td>$0.00</td>
<td>4</td>
<td>0</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>Lake Harris Inn Leesburg</td>
<td>40</td>
<td>0</td>
<td>0</td>
<td>$0.00</td>
<td>2</td>
<td>0</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>Ruleme Place Eustis</td>
<td>40</td>
<td>2</td>
<td>0</td>
<td>$0.00</td>
<td>7</td>
<td>0</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>Henderson House ALF Eustis</td>
<td>44</td>
<td>6</td>
<td>4</td>
<td>$17,250.00</td>
<td>27</td>
<td>0</td>
<td>NR</td>
<td>NR</td>
</tr>
</tbody>
</table>
### Nursing Home Inspection Ratings

**Selected Florida Counties: Marion**  
**Rating Time Period: July 2013 - December 2015**  
**Last Updated: February 2016**

**Directions:**  
View the results below or if you would like to change the "sort-by-column" use the drop-down box, then click "View Results".

- Sort by Column -  
  - Ascending (A-Z, 0-9)  
  - Descending (Z-A, 9-0)

---

<table>
<thead>
<tr>
<th>Facility / City</th>
<th>Region</th>
<th>Inspection</th>
<th>Inspection Components</th>
</tr>
</thead>
</table>
| **AVANTE AT OCALA, INC**  
  **OCALA** | Region 3  
  Gainesville/Ocala | ★★  
  ★★  
  ★★  
  ★★ | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★ |
| **CLUB HEALTH AND REHABILITATION CENTER AT THE VILLAGES (THE)**  
  **THE VILLAGES** | Region 3  
  Gainesville/Ocala | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  
  ★  
  ★★★★★  
  ★★★★★  
  ★★★★★ | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  |
| **HAWTHORNE HEALTH AND REHAB OF OCALA**  
  **OCALA** | Region 3  
  Gainesville/Ocala | ★★  
  ★  
  ★★★  
  ★★  | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  |
| **LIFE CARE CENTER OF OCALA**  
  **OCALA** | Region 3  
  Gainesville/Ocala | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  |
| **OAKHURST CENTER**  
  **OCALA** | Region 3  
  Gainesville/Ocala | ★★★  
  ★★★  
  ★★★  
  ★★★  | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  |
| **OCALA HEALTH AND REHABILITATION CENTER**  
  **OCALA** | Region 3  
  Gainesville/Ocala | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  | ★★★★★  
  ★★★★★  
  ★★★★★  
  ★★★★★  |
# Quality of Care Indicators - Ratings

**County: Broward**

**Plan Type: Commercial HMO**

Data are for services received in 2014

## Sorting Options:
- Sort By Column
- Ascending (A-Z, 0-9)
- Descending (Z-A, 9-0)

## Display of data:
- Scores
- Ratings

### Statewide Information for Plans Currently Operating in Broward County

<table>
<thead>
<tr>
<th>Health Plan Type</th>
<th>Plan Name</th>
<th>Breast Cancer Screening</th>
<th>Cervical Cancer Screening</th>
<th>Prenatal Care</th>
<th>Controlling High Blood Pressure</th>
<th>Diabetes Care: Eye Exam</th>
<th>Diabetes Care: Nephropathy</th>
<th>Use of Appropriate Medications for People with Asthma</th>
<th>Chlamydia Screening in Women (combined age groups)</th>
<th>Well-Child Visits, First Fifteen Months of Life, Six or More Visits</th>
<th>Well-Child Visits, Ages 3-6 Years</th>
<th>Adolescent Well-Care Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial HMO</td>
<td>Aetna Health, Inc.</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
</tr>
<tr>
<td>Commercial HMO</td>
<td>AvMed, Inc.</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
</tr>
<tr>
<td>Commercial HMO</td>
<td>CIGNA Healthcare of Florida, Inc.</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
</tr>
<tr>
<td>Commercial HMO</td>
<td>Coventry Health Care of Florida, Inc.</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
</tr>
<tr>
<td>Commercial HMO</td>
<td>Coventry Health Care of Florida, Inc. (marketplace)</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
</tr>
<tr>
<td>Commercial HMO</td>
<td>Coventry Health Plan of Florida, Inc.</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
</tr>
<tr>
<td>Commercial HMO</td>
<td>Health Options Inc.</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>N/A</td>
<td>N/A</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
<td>★★★★★★</td>
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