



Walgreens Healthcare Clinics

Walgreens Healthcare Clinics: Quality Family Healthcare, Made Easy



Walk-Ins Welcome and Appointments Available



Open 7 Days a Week and Weeknights, Too



Most Insurance Accepted



Board-Certified Family Nurse Practitioners and Physician Assistants*



On-Site Pharmacy



Treatment for Patients 18 Months and Older



Prevent

Vaccines
Physicals
Screenings



Treat

Illnesses
Minor Injuries
Skin Conditions



Manage

High Blood Pressure
Injection and Infusion
Services

* Physician Assistants provide patient care in Nevada and Texas clinics



Delivering a Patient Centric Experience

- 260+ square feet
- Two exam rooms, with exam tables
- Restroom facilities nearby
- Most clinics conveniently located across from the pharmacy



- Professionally outfitted with state-of-the-art technology and medical equipment
 - Electronic sign-in kiosks/LCD
 - Patient queue, with wait time visibility
 - Electronic Health Records



Growing Range of Services



Prevent

Vaccines
Physicals
Screenings

Examples

- Flu shots
- Hepatitis A & B
- Meningitis
- MMR (Measles, Mumps, Rubella)
- Tdap (Tetanus, Diphtheria, Pertussis)
- Varicella (Chicken Pox)
- Zostavax (Shingles)
- Physicals (camp and sport)
- Health screenings HRA's
- Medicare Wellness Exams



Treat

Illnesses
Minor Injuries
Skin Conditions

Examples

- Strep throat
- Sinus infection
- Bronchitis
- Ear infections
- Urinary tract infections
- Seasonal allergies
- Minor burns
- Sprains/strains
- Skin rashes
- Cold and mouth sores
- Tick/insect bites and stings
- Wart removal



Manage

High Blood Pressure
Injection Services

Examples

- High Blood Pressure
Screening and Monitoring
- Specialty Injection Services



Improving Access--An Alternative to the ED

By Robin M. Weinick, Rachel M. Burns, and Ateev Mehrotra

DOI: 10.1377/hlthaff.2009.0748
HEALTH AFFAIRS 29,
NO. 9 (2010): 1630-1636
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The People-to-People Health
Foundation, Inc.

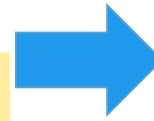
Many Emergency Department Visits Could Be Managed At Urgent Care Centers And Retail Clinics

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ABSTRACT Americans seek a large amount of nonemergency care in emergency departments, where they often encounter long waits to be seen. Urgent care centers and retail clinics have emerged as alternatives to the emergency department for nonemergency care. We estimate that 13.7–27.1 percent of all emergency department visits could take place at one of these alternative sites, with a potential cost savings of approximately \$4.4 billion annually. The primary conditions that could be treated at these sites include minor acute illnesses, strains, and fractures. There is some evidence that patients can safely direct themselves to these alternative sites. However, more research is needed to ensure that care of equivalent quality is provided at urgent care centers and retail clinics compared to emergency departments.



- 13.7-27.1% of all ED visits could take place at alternative sites.
- Potential \$4.4 billion in annual cost savings.





Value of the Pharmacist in Healthcare Delivery

Research Briefing

Key Messages

Professionally trained pharmacists can provide a breadth of clinical services, including medication management, chronic care management and immunizations, which result in significant improvement in clinical outcomes and reduce the cost of care.



Overview: Value of the Pharmacist

- The U.S. health care system faces increased strains from primary care provider shortages, gaps in quality of care and rising costs, which are projected to worsen as the population ages and chronic conditions become more prevalent.
- Caring for patients with chronic conditions has traditionally been the role of physicians and nurses. However, collaborative care models continue to demonstrate better outcomes compared to traditional models.
- Pharmacists have begun to play an expanding role in the delivery of care management services, and Walgreens is proactively creating new care delivery models with pharmacists as essential providers of care.¹

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1. Patwardhan, A., Duncan, I., Murphy, P., Pegus, C. (2012). The Value of Pharmacists in Health Care. *Population Health Management*, 15(3): 157-162. doi:10.1089/pop.2011.0030. <http://online.liebertpub.com/doi/abs/10.1089/pop.2011.0030>



Overview: Value of the Pharmacist (continued)

- External research, such as the Asheville Project² and Ten Cities Challenge³, demonstrated the value that pharmacists provide in patient care.
- The scope of pharmacist care has grown to include medication therapy management (MTM), care for patients with chronic conditions and many other clinical services by partnering with the primary care system, leveraging the trusted relationship between patients and pharmacists and being highly accessible and convenient options for care at community pharmacies.¹
- Pharmacist services may include counseling on medication adherence, polypharmacy and medication reconciliation, medication safety, diabetes education, vaccinations, and travel health consultations.

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1. Patwardhan, A., Duncan, I., Murphy, P., Pegus, C. (2012). The Value of Pharmacists in Health Care. *Population Health Management*, 15(3): 157-162. doi:10.1089/pop.2011.0030. <http://online.liebertpub.com/doi/abs/10.1089/pop.2011.0030>

2. Cranor CW, Buting BA and Christensen DB. The Asheville Project: Long-Term Clinical and Economic Outcomes of a Community Pharmacy Diabetes Care Program. *J Am Pharm Assoc.* 2003; 43:173-184.

3. Fera T, Bluml BM, Ellis WM, Schaller CW, and Garrett DG. The Diabetes Ten City Challenge: Interim Clinical and Humanistic Outcomes of a Multisite Community Pharmacy Diabetes Care Program. *J Am Pharm Assoc.* 2008; 48(2):181-190.



Overview: Value of the Pharmacist (continued)

- Several significant clinical outcomes have proven to be particularly sensitive to improvement by pharmacist interventions. These include: A1c in patients with diabetes⁴, systolic blood pressure in patients with hypertension⁵, and cholesterol (LDL, HDL and triglycerides) in patients with hyperlipidemia.⁶

4. Machado M, Bajcar J, Guzzo GC, Einarson TR. Sensitivity of patient outcomes to pharmacist interventions. Part I: systematic review and meta-analysis in diabetes management. *Ann Pharmacother* 2007; 41:1569-82.

5. Machado M, Bajcar J, Guzzo GC, Einarson TR. Sensitivity of patient outcomes to pharmacist interventions. Part II: systematic review and meta-analysis in hypertension management. *Ann Pharmacother* 2007; 41:1770-81.

6. Machado M, Nassor N, Bajcar JM, Guzzo GC, Einarson TR. Sensitivity of patient outcomes to pharmacist interventions. Part III: systematic review and meta-analysis in hyperlipidemia management. *Ann Pharmacother* 2008; 42:1195-207.

